

Hizentra®CARE is a program designed to facilitate your treatment journey with Hizentra®

Steps 1 and 2 will help us determine your membership eligibility. Steps 3 to 6 will allow us to customize our program services to meet your needs.

STEP 1

Enrollment

After you have been prescribed Hizentra® (Immunoglobulin Subcutaneous (Human) 20% liquid) and you have been enrolled into the Hizentra®CARE Program by your healthcare professional, a nurse/program specialist will call you to:



- Explain the program
- Describe the services
- Ask you questions about your medical history
- Provide information about your treatment
- Obtain insurance information

STEP 2

Insurance investigation and reimbursement solutions

Once you have enrolled with the Hizentra®CARE program, a program specialist will be assigned to you to help you with:



- Insurance benefits investigation to help you obtain coverage for Hizentra® and the supplies you'll need to get started with your therapy.

STEP 3

Ordering your supplies

Once your reimbursement options have been discussed with you, a program specialist will coordinate the delivery of your supplies.



Please make sure to call the program specialist to order your supplies 3 weeks before you run out

STEP 4

Product Delivery

Once you are ready to begin your training:

Your Hizentra®CARE program specialist will help you arrange your first delivery of Hizentra®.



- The Hizentra®CARE Program is the first and only Canadian program to offer Subcutaneous Immunoglobulin (SCIG) **Home Delivery** services.

STEP 5 & 6

Training and ongoing nursing support

From the moment you enroll with the Hizentra®CARE program, our team of nurses and program specialists will provide you with:



- Information on Hizentra®
- Training to help you learn to administer Hizentra®
- Ongoing support throughout the course of your therapy
- Answers to any questions you may have

Your healthcare professional chose to prescribe Hizentra® to meet your particular needs. Should you be eligible* to become a member, the Hizentra®Care Program will help facilitate your treatment journey. CSL Behring, maker of Hizentra®, has the **first and only** SCIG therapy available in Canada in a pre-filled syringe, and a Patient Support Program that offers the following:

Pre-filled Syringes



Convenient NEW Dosing Option†

- Ready to use right out of the box;
- Needle not required to withdraw solution;
- Fewer preparation steps†.

Home Delivery



Easy delivery of Hizentra® and required supplies
Delivered directly to your home.

Hizentra®CARE

Membership in the Hizentra®CARE Program

As a Hizentra®CARE member, you have access to the following services:



Phone support
Weekdays 8 AM - 8 PM EST



Insurance investigation and
reimbursement solutions



Assistance to obtain
your supplies



Home Delivery of your product



Free in-home or in-clinic training



Follow-up support

If you have any questions at any time about Hizentra® (Subcutaneous Immunoglobulin) or the Hizentra®CARE program, please feel free to call us at 1 (888) 490-4105 or contact your healthcare professional.

*Eligibility for membership into the Hizentra®CARE Program may differ depending on your individual insurance coverage.

†Compared to Hizentra® vials

CSL Behring

Biotherapies for Life®

Hizentra® is a registered trademark of CSL Behring AG.
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