Hizentra®CARE is a program designed to facilitate your treatment journey with Hizentra®.

Steps 1 and 2 will help us determine your membership eligibility. Steps 3 to 6 will allow us to customize our program services to meet your needs.

**Enrollment**

After you have been prescribed Hizentra® (Immunoglobulin Subcutaneous (Human) 20% liquid) and you have been enrolled into the Hizentra®CARE Program by your healthcare professional, a nurse/program specialist will call you to:

- Explain the program
- Describe the services
- Ask you questions about your medical history
- Provide information about your treatment
- Obtain insurance information

**Insurance investigation and reimbursement solutions**

Once you have enrolled with the Hizentra®CARE program, a program specialist will be assigned to you to help you with:

- Insurance benefits investigation to help you obtain coverage for Hizentra® and the supplies you'll need to get started with your therapy.

**Ordering your supplies**

Once your reimbursement options have been discussed with you, a program specialist will coordinate the delivery of your supplies.

Please make sure to call the program specialist to order your supplies 3 weeks before you run out.

**Product Delivery**

Once you are ready to begin your training:

Your Hizentra®CARE program specialist will help you arrange your first delivery of Hizentra®.

- The Hizentra®CARE Program is the first and only Canadian program to offer Subcutaneous Immunoglobulin (SCIG) Home Delivery services.

**Training and ongoing nursing support**

From the moment you enroll with the Hizentra®CARE program, our team of nurses and program specialists will provide you with:

- Information on Hizentra®
- Training to help you learn to administer Hizentra®
- Ongoing support throughout the course of your therapy
- Answers to any questions you may have
Your healthcare professional chose to prescribe Hizentra® to meet your particular needs. Should you be eligible* to become a member, the Hizentra®Care Program will help facilitate your treatment journey. CSL Behring, maker of Hizentra®, has the first and only SCIG therapy available in Canada in a pre-filled syringe, and a Patient Support Program that offers the following:

**Pre-filled Syringes**

-准备使用，无需打开包装；
-无需针头抽取溶液；
-准备步骤更少\(^\dagger\).

**Home Delivery**

-方便的NEW剂量选项\(^\dagger\)
-轻松交付至您家
-轻松交付Hizentra®和所需用品
-电话支持
  -工作日8 AM - 8 PM EST

**Hizentra®CARE**

**Hizentra®CARE**

-作为Hizentra®CARE会员，您可以访问以下服务：
  -电话支持
    -工作日8 AM - 8 PM EST
  -保险调查和报销解决方案
  -协助获取您的用品

**Home Delivery of your product**

-在家或诊所培训

**Follow-up support**

If you have any questions at any time about Hizentra® (Subcutaneous Immunoglobulin) or the Hizentra®CARE program, please feel free to call us at 1 (888) 490-4105 or contact your healthcare professional.

*Eligibility for membership into the Hizentra®CARE Program may differ depending on your individual insurance coverage.

*Compared to Hizentra® vials